The "Official" PEO Prospect-Type "Buying Reason Matrix"

' Tiny < 10 <u>AND</u> Unsophisticated	Unsophisticated (regardless of size)	Tiny < 10 and Not Unsophisticated	Small 11 - 30 and Not Unsophisticated	"Large" > 30 and Not Unsophisticated	Sophisticated (regardless of size)
Yes	Yes	Yes	Yes	Yes	Yes
Yes	Yes	Maybe	Maybe	No	No
Maybe	Maybe	Maybe	Maybe	No	No
Maybe	Maybe	Maybe	Maybe	No	No
Maybe	Maybe	Maybe	No	No	No

No Maybe	e Maybe	Maybe	Yes	Yes

Maybe	Maybe	Maybe	Yes	Yes
Maybe	Maybe	Maybe	Yes	Yes
No	Maybe	Maybe	Yes	Yes
No	Maybe	Maybe	Yes	Yes
No	Maybe	Maybe	Yes	Yes

Type of Prospect è Buying Reasons and Sales Techniques ê	T Ui
em hard dollars today (Benefits, WC, SUI) without fuzzy math	
Will fall for "soft" dollar "time savings" some PEOs promote	

"Emotional" Time relief argument

Compliance "Fear sale"

Bank on or hope for "Prospect ignorance"

Will spend a reasonable amount of MORE money, if their perception of the value(s) received from the areas below is high enough ê Time Savings if you can credibly prove it

Save them hard doll

Have a good chance of "getting" and/or "relating to" the 5 Business-Impact advantages of ê

- Protect Their Business (future Cost Avoidance)
- Future Savings from Long Term Cost Containment (Health, WC, SUI)
- Competitive Edge of Better Talent Attraction (if they're hiring / growing)
 - Reducing Frequency and Costs of Turnover (if they have it)
- Impact of Improved Employee Productivity on Financial Margins & Profits

Make sure your sales folks have the skills and tools to handle any and all of these 6 prospect types.

Credibly quantify How COMPELLING is your how much Time All prospects value messaging in these 5 vou can actually want to save other cricital areas? save them! money now Maximize Cashflow Profits! Employme Long Term Attract Turnover Recove Business Employee Expense Mgmt. Cost Best Time Protection roductivit Reduction Talent ontainme PEOs offer from 74 to 180 HR Activities, Products, & Services Wide Reaching Impact and Scope

No



best impact

no harm trying

> Quantifies HR Time Savings (hours, weeks, cost, and value) in a credible manner

> Visually illustrates and teaches potential Business-Impact value (5 lower areas listed) compellingly in early sales meetings

> Creates custom, prospect-specific Business-Impact proposal sheets and Business-Impact Dashboard / Report Card

> comprehensive on-line sales training resources included

Maybe

- HR Time Savings Estimate Software: (inclusive in the HRO Business Value Sales Software, or available as a stand alone module)

> Quantifies HR Time Savings (hours, weeks, cost, and value) in a credible manner

> increase the odds of prospect buy-in on this important value area in almost every prospect-type

> great for PEOs that can save prospects money a high percentage of the time, and do NOT have to sell other value

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